

Kensington Community Church Privacy Policy

General Overview

- Applies to all Kensington Community Church websites and future sites, including:
- kensingtonchurch.org
- nochild.org
- hopewaterproject.org
- kensingtonmarriage.org
- Covers mobile apps and online services ("Services")
- Does not apply to third-party websites or social media platforms accessed via church sites

Information Collection - Information You Provide

- Mobile phone number and SMS opt-in status for text alerts
- Account details: name, email, phone, mailing address
- Payment info: billing details for donations/purchases (credit card details sent directly to payment processor)
- Communications: emails, forms, surveys, messages
- Group participation: details shared when joining groups/events
- Public posts: content in forums or comment sections

Information Collection - Information Collected

Automatically

- Usage data: pages visited, features used, time spent
- Device info: IP address, browser type, OS, device identifiers
- Location data: general location via IP (precise location only if allowed)
- Cookies: used to remember login, customize content, analyze site usage, and prevent repetitive content
- Third-party analytics (e.g., Google Analytics) may track activity across sites

- No response to 'Do Not Track' browser signals

How Your Information Is Used

- Provide requested services
- Send announcements and event info
- Process donations and maintain giving records
- Manage accounts and registrations
- Connect users with groups, ministries, volunteers
- Improve websites and services
- For internal ministry purposes, contact info may be shared with approved staff/volunteers (e.g., group leaders)

Sharing Your Information

- Approved church staff and volunteers (for ministry purposes)
- Trusted service providers (payment processors, email providers, hosting, database management) - Providers must keep info confidential and use only for church purposes
- Never sold to third parties for marketing
- To comply with legal obligations (court orders, subpoenas, government requests)
- To protect safety or respond to security breaches
- To defend legal rights or enforce Terms of Use
- Aggregate/anonymized data may be shared (e.g., event attendance numbers)

Your Privacy Choices

- Opt out of marketing emails (unsubscribe link or contact support)
- Control profile visibility (account settings)
- Manage cookies (browser settings)
- Update personal info (account login)
- Deleted accounts: some info may be retained for legal/tax reasons

SMS Communication

- If you provide your mobile number, Kensington Church may send you individual business text messages related to account communication or customer support.
- Message frequency varies. Message and data rates may apply. You may opt out at any time by replying STOP.

Special Rights & Notices

- California Residents (CCPA): Request info about collected personal data, request deletion, opt out of any 'sale' of personal info (church does not sell data), protection from discrimination for exercising these rights

- Children’s Privacy: Services not intended for children under 13, no knowing collection of info from children under 13 without parental consent, contact church immediately if you believe info about a child under 13 has been collected

Security

- Reasonable measures to protect info from unauthorized access, loss, misuse
- No internet transmission/storage is 100% secure
- User responsibilities: keep password confidential, avoid sharing personal info in public areas, log out on shared computers

Third-Party Links

- Church sites may link to other websites (partners, social media)
- Church not responsible for privacy practices of other sites
- Users encouraged to read privacy policies of external sites

Policy Updates & Dispute Resolution

- Policy may be updated; check periodically for changes
- Material changes notified by email and website notice
- Continued use of services after changes = acceptance
- Disputes resolved through mediation, then binding arbitration (unless opted out within 60 days)
- Disputes resolved individually, not as class actions

Contact Information

- Web Support Team: it.helpdesk@kensingtonchurch.org, (248) 786-0600
- Address: 1825 E Square Lake Road, Troy, MI 48085
- Website: kensingtonchurch.org/contact

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